

STEP 1 CUSTOMER INFORMATION

First Name: _____ Last Name: _____
 Street Address: _____ City: _____ Province: _____ Post Code: _____
 Phone: _____ Email: _____

STEP 2 PACKAGE PLAN

TelnetPhone + ADSL

■ Basic TelnetPhone+ADSL

- \$39.95/month
- Unlimited local calls and High Speed Internet
With purchase of TelnetPhone adapter at \$79.00

■ Enhanced TelnetPhone+ADSL

- \$43.95/month
- Unlimited local calls and High Speed Internet with free calling features
- With purchase of TelnetPhone adapter at \$79.00

■ Full Feature TelnetPhone+ADSL

- \$49.95/month
- Free rental of VoIP adapter & ADSL Modem

■ Enable long distance service with \$20.00 Deposit

■ On-site Installation \$75.00(waived)

■ Extra Phone Jack Installation \$100 ea

■ Port my existing number for \$25.00 *Some area restriction apply*

ADSL High Speed Internet

■ HOME 1.5Mb ADSL

- \$29.95/month
- Free 10GB Data Traffic
- Free 2 IP Addresses
- Free 20 hours Dial-Up access
- Free 5Mb Personal Website

■ Business 1.5/2.5/4.0Mb ADSL

- \$54.95 / \$83.95 / \$143.95/month
- Free 10GB /20GB /30GB Traffic
- Free 5 / 8 / 10 IP Address
- Free 20 / 40 / 60 Dial-Up access

- All Business ADSL Packages contains free one year .com domain registration / free website & e-mail account setup

* 12 months contract required (or \$100 cancellation fee)

■ ADSL Modem free rental ■ On-Site Installation \$75.00

- * Highly recommended if there is security alarm system or intercom in place.

TelnetPhone (VoIP)

■ TelnetPhone Basic 1 Line

- \$10.00/moth
- Unlimited local calls
- With purchase of TelnetPhone Adapter at \$79.00

■ TelnetPhone Purchase Package

- \$15.95/month – 1 line or
- \$29.95/month – 2 lines
- Unlimited local calls
- With purchase of TelnetPhone Adapter at \$79.00
- Full calling features included such as caller ID, call waiting, call forward, 3 way calling, etc.

■ TelnetPhone Rental Package

- \$18.95/month – 1 line or
- \$37.90/month – 2 lines
- Unlimited local calls
- Free use of TelnetPhone Adapter
- Full calling features included such as caller ID, call waiting, call forward, 3 way calling, etc.

STEP 3 PAYMENT METHOD

Card Number: _____ CVS: _____ Expiry (mm/yy): _____
 Card Holder Name: _____ Authorization signature: _____

AE Electronics Corporation is our payment processor. A \$25 handling charge applies for each returned card charge, or pre-authorized payment. NO CASH PAYMENT ON RECURRING MONTHLY SERVICES. ALL FEES ARE TO BE CHARGED TO THE PRE-AUTHORIZED ACCOUNT

STEP 4 TELNETPHONE TERMS AND CONDITIONS

TelnetPhone Voice over the Internet Protocol service is an Internet phone service delivered through your high-speed Internet access provider. TelnetPhone Service is not subject to any Canadian regulation today and does not follow the traditional telephone rules and regulations. E911 is now available on TelnetPhone. Your TelnetPhone Service is offered on a month-to-month basis. A valid credit card number must be provided at the time you sign-up for the TelnetPhone Service. *To enable Long Distance service, you authorize AE Electronics Corp. to automatically charge your card for a minimum of \$20 or your defined amount. Long distance service charge will be deducted from this prepaid deposit balance at the end of each chargeable call ended. The first month begins on the date the service is activated. The monthly fee is charged upon activation regardless of whether you use the service or not. The first month is prorated from the date of account activation to the end of that month. It is agreed that this Service Agreement is automatically renews subsequent terms of this Agreement on a month-to-month basis without further action by any party.

Upon cancellation of your TelnetPhone and/or ADSL service, you agree to return your TelnetPhone rental adapter/ADSL rental modem and its associated power adapter, boxes, CD, cables etc. to AEBC within 7 days. For whatever reason you fail to return all the items within 7 days, a \$5 per day late return charge will apply. The maximum penalty is \$79 plus applicable taxes. The TelnetPhone adapter/ADSL Modem and accessories must be returned in good working condition. You authorize AEBC to charge the applicable amount to your credit card account if returned items are damaged or missing. Notice to you of any changes to the "Terms and Conditions" shall be considered given when AEBC posts the change on www.telnetphone.ca. To keep up to-date on the Terms and Conditions you agree to read the posting from time to time. Notice will be considered received by you, and such changes will become binding on the date posted, and no further notice will be given by AEBC. It is your responsibility to check the terms and conditions from time to time for updates and changes. Your signature below is the proof that you have read and agree to the above TelnetPhone service and its Terms and Conditions. You are fully aware of the limitation of the TelnetPhone service. You hold AEBC harmless in all situations.

I certify that all information provided on this form is true and correct. My signature on this document constitutes "signature on file". I will be responsible for all fees/charges incurred through the use of AEBC Internet Corporation's (AE/AEBC) service with this account. If this is a Credit Card/Direct Debit purchase, I authorize AEBC to charge my Credit Card/Bank Account for all my payments that is due or past due, and all extra charges incurred with the services provided. I agree to abide by the Terms and conditions. All personal information is considered confidential and will not be distributed.

Signed By: _____ Print: _____ Date: _____
 Signature Full Name

STEP 5 REFER A FRIEND AND GET A MONTH OF SERVICE FOR FREE

Name: _____ Email: _____ Telephone: _____